

Caponago, February 10th 2010

GENERAL TERMS OF SALE

1. The first deliveries will be paid in advance. Deferred payments can be taken into consideration only for orders exceeding 1000€, provided that commercial information is positive. In the case of late payments, interest will be charged in conformity with Law no.231 dated 9th October 2002 (the enactment of European directive 2000/35). Particular terms of sales are described in our order confirmation even if they differ from those indicated by the customer in his order.
2. If the technical features of the products, the terms of delivery, the price, the payment and any other term indicated in our order confirmation should not comply with the requirements of the customer, the customer will immediately inform ITACOIL in order to find an agreement on possible changes. In any case ITACOIL has the right to refuse the changes suggested by the customer after more than one day upon receipt of the order confirmation.
3. Goods travel at the purchaser's risk, irrespective of the modalities and means of transport. Delivery terms indicated in our order confirmation should always be considered indicative, therefore no penalties will be paid for delayed delivery. In addition to this ITACOIL will not be held responsible for any damage caused directly or indirectly by the bad functioning of the delivered goods.
4. According to what described in the Technical Notes, we would like to ask you not to send any order for special transformers without previous careful analysis of the characteristics and of the delivery terms. The reception of orders for special transformers will be an explicit acceptance of all the product characteristics and in particular of the delivery terms as semi finished and not finished product.

ITACOIL srl

